Emergencies can happen when you least expect them

To protect your life and the wellbeing of your family and friends, it is important to be prepared for emergencies, whether you're at home, at work, or on holidays. Contact family and friends to let them know what you are planning to do.

Important contacts

Council supports lead emergency service agencies to manage and respond to local natural disasters and emergencies.



Police, Fire, Ambulance

For life-threatening emergencies

000



Flood and storm emergencies

132 500

ses.nsw.gov.au



Rural Fire Service

Major bush fire incident updates

1800 679 737

rfs.nsw.gov.au

Let's get emergency ready

Visit Council's website to learn more about how you can get emergency ready

 lakemac.com.au/for-residents /emergencies

Download the Hazards Near Me NSW app to stay up to date





Let's get ready and stay safe this summer



The upcoming summer season is predicted to be hot and dry.

Climate projections show extreme heat events are occurring more often and with greater intensity.

It is important to prepare early, plan for heatwaves and bushfires, and protect yourself and your loved ones.

Extreme heat

Heatwaves or extreme heat events may last for several days and can have serious impacts on people's health. Heat kills more Australians than any other natural disaster.

Bush fire

Some of Lake Macquarie's most popular holiday spots are located near, or in, bush fire prone areas. In NSW the statutory bush fire danger period runs from 1 October until 31 March, however it may vary due to local conditions.



Get ready

- Monitor the weather
- Know who you will call for help
- Know who you will check on, such as neighbours, friends, relatives and those isolated
- Understand how to manage your medical condition in the heat
- Store enough medication at the right temperature
- Check fridges, freezers, fans and air-conditioners work well
- Have cool packs and make ice cubes
- Check you have enough food and drinking water
- Create cool rooms and cross breezes in your house
- Protect windows from direct sun by using blinds or curtains
- Know local cool public spaces
- Have a power failure emergency kit
- Be bushfire prepared

Stay safe

Keep your fluids up and your body cool

- Look after people and pets affected by the heat
- Stay out of the sun during the hottest part of the day
- Have a plan for where to go, or what to do, in case of a blackout or extreme heat

Get ready

- Download and complete a Bush Fire Survival Plan at myfireplan.com.au
- Be aware of daily fire danger ratings for your location and destinations
- During a Total Fire Ban no fire may be lit in the open. This includes barbecues that burn solid fuel e.g. wood or charcoal
- Fill sinks, bath, buckets, or containers with fresh water in case the water supply is disrupted
- Find out whether there is a designated Neighbourhood Safer Place in your area.
 Visit rfs.nsw.gov.au

Stay safe

If a fire comes unexpectedly, prepare, act, survive:

- Activate your Bush Fire Survival Plan
- If your plan is to relocate to a safer location you must do this early never leave at the last minute
- Take your emergency kit with you
- If it is too late for you to leave you need to find shelter from the radiant heat
- Shut all windows and doors and seal them with wet blankets and towels
- Never attempt to drive through thick smoke or fire