

LAKE MAC IS LISTENING!

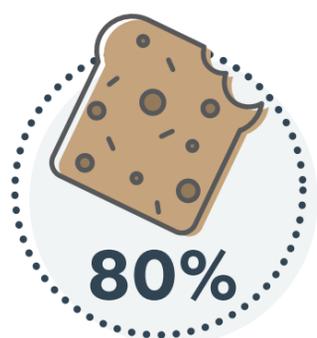
889 people responded to our **'food scrap shift to green bins'** community survey in 2015

HOW MANY PEOPLE KNOW ABOUT THE UPCOMING CHANGES TO THE 3-BIN SERVICE

94 per cent of people know fruit and vegetable scraps will be accepted in the green waste bin, but many don't know that **all types of food scraps will be accepted**.



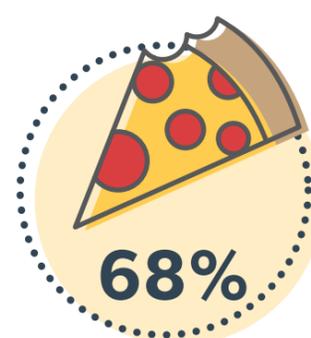
✓ **Fruit & vegetables**



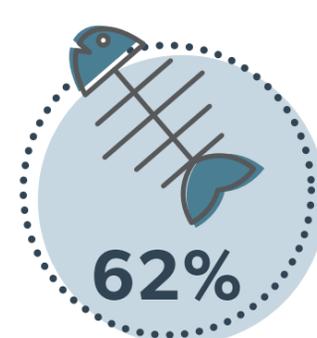
✓ **Bread, grains & cereals**



✓ **Cooked food**



✓ **Processed food**



✓ **Meat, seafood & dairy products**

WHAT YOU TOLD US

The **biggest benefits** of introducing a kerbside food waste service

Keeping waste services cost effective for the long term

Doing something practical for the environment every day

Keeping waste out of landfill

Your **greatest concerns** about the changes

Garbage bins becoming smelly when they are emptied less frequently

Having enough bin space to manage household waste

Not being able to dispose of nappies and other absorbent hygiene products weekly

You are confident about putting food scraps into the green waste bin, but less confident about having enough room for garbage with a fortnightly garbage service.

77 per cent know the green waste bin will be emptied weekly and garbage bins will be emptied fortnightly when the change occurs.

PLANNING FOR THE CHANGE

Your feedback has been considered in our plans to support the changes. Lake Mac will:

1 Give all homes a starter kit which includes a kitchen food scraps container, a new waste guide, stickers for your bins and a year's supply of compostable liner bags.

2 Explain exactly how to use the service including:

- what can go into the green waste bin
- what is left for the garbage bin
- when to put your bins out
- what happens to green waste after it is collected

3 Run a range of events in public spaces across the City and share information online about the changed service

4 Answer your questions about changes to the service and provide practical solutions to address your concerns

- Offer practical advice, hints and tips on how to reduce the amount of waste in your garbage bin and how to prevent it becoming smelly
- Provide useful information for homes with nappies and other absorbent hygiene products
- Provide options and extra help for those who have a medical condition that involves generating a lot of waste

For more information, or to be kept up to date, please visit www.lakemac.com.au/waste/strategy