

## **Lake Macquarie City Council Beach User Survey Terms and Conditions**

1. Lake Macquarie City Council ('the Promoter') is conducting an online and face- to-face survey ('the Survey') about beach visitation across the many popular swimming locations on Lake Macquarie Beaches and Lake Foreshore. The Survey is available online at [www.lakemac.com.au/recreation/beaches](http://www.lakemac.com.au/recreation/beaches)
2. The Survey is open between 9am Australian Eastern Daylight Saving Time ('AEDST') on Monday, 29 October 2018 and closes at 11.59 pm AEDST on Friday 19 April 2019 ('Survey Period') unless otherwise notified by the Promoter on the webpage ([www.lakemac.com.au](http://www.lakemac.com.au)).
3. Entry is open to residents over the age of 16. Any entrant under the age of 18 years must have their parent or guardian's permission to enter the promotion. Employees of the Promoter and their immediate families are ineligible to enter.
4. Entry is limited to once per entrant.
5. On completion of the Survey, the entrant will automatically be entered in the draw to win a major prize. This is a game of chance and skill plays no part in determining the winners.
6. Information on how to complete the Survey form part of these terms and conditions.
7. Any entry that does not comply with these terms and conditions is invalid.
8. The Promoter reserves the right to verify the validity of all entries and reserves the right to disqualify any individual entrant or group of entrants for tampering with the entry process, including but not limited to the utilisation of techniques to make multiple entries or for submitting an entry that is not otherwise in accordance with these conditions of entry.
9. In the case that the Promoter finds evidence of tampering by the entrant in the entry process or the verification process, in addition to declaring any or all entries made by the entrant invalid, the Promoter may in its complete discretion preclude that entrant from participation in any or all future promotions of the Promoter.
10. The prize is one x two (2) night stay in a cabin or villa in one of the following holiday parks of your choice:
  - Belmont Lakeside Holiday Park, 24 Paley Cr, Belmont South;
  - Blacksmiths Beachside Holiday Park, 30 Gommeria St, Blacksmiths;
  - Swansea Lakeside Holiday Park, 1 Dobinson Dr, Swansea; or
  - Wangi Point Holiday Park, 2A Watkins Rd, Wangi Wangi.

The prize is for up to two adults and two children valued at \$580 recommended retail price ("RRP"). The prize is subject to availability and is not valid during school holidays or long weekends.

11. A random electronic draw will be conducted to determine the winners at 126-138 Main Road Speers Point NSW 2284 on Wednesday, 24 April 2019 at 2 pm AEDST.
12. The winner will be notified by phone or email as supplied on the Survey on Friday, 26 April 2019 by a member of the Communications team.
13. Total prize pool is valued at \$580 RRP.
14. The prize is not transferable and not redeemable for cash.
15. The prize value is correct at time of printing but no responsibility is accepted for any variation in the value of any prize.
16. The Promoter is not liable for any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained during the course of accepting or using the prize, except for any liability which cannot be excluded by law.
17. Each entry becomes the property of the Promoter. All details will be held in accordance with the Lake Macquarie City Council Privacy Policy, which can be accessed by visiting [www.lakemac.com.au](http://www.lakemac.com.au) or calling 02 4921 0333.
18. Promoter's decision is final and no correspondence will be entered into.
19. The Promoter retains the absolute discretion to require a winner to provide proof of age, residential address and identity in a form determined by the Promoter before awarding the prize. If the winner is under the age of 18, the prize will be awarded to their parent/guardian.
20. The Promoter may conduct an unclaimed prize draw at 126-138 Main Rd Speers Point NSW 2284 on Wednesday, 15 May 2019 to distribute an unclaimed prize by that date. The first valid entry drawn will win the unclaimed prize.
21. Each winner should look to the retail supplier or manufacturer of the product or service for all warranties. However, these terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void.
22. The Promoter is not responsible if a prize is lost, stolen, destroyed, or used without the winner's permission. The Promoter is also not responsible for the availability and provision of services associated with the use of the prize.
23. In the event that any prize item is unavailable despite the Promoter's reasonable endeavours to procure, the Promoter reserves the right to substitute a different prize item of equal or greater value.
24. If for any reason this Survey is not capable of running as planned, whether caused by infection by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter

reserves the right in its sole discretion, to cancel, terminate, modify or suspend the Promotion. The Promoter may in its sole discretion disqualify any entrant who tampers with the entry process.

25. Entries are deemed to be completed at the time of completion of the Survey in accordance with all Terms and Conditions.
26. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information caused by an entrant or occurring during transmission. The Promoter is not responsible for any problems or technical malfunction of any telephone, telephone or computer network, or lines, servers, or telephone or internet providers, traffic congestion on any phone or computer network, or any combination thereof, including any injury or damage to entrants or any other person's handset or computer related to or resulting from participation or sending or receiving of any communication or of any materials in this Promotion.
27. The Promoter is Lake Macquarie City Council. [ABN 81 065 027 868] of 126-138 Main Road Speers Point NSW 2284