

# Program or Entry Pass Application Form

1 July 2019 - 30 June 2020



## Which is your preferred Swim Centre?

Tick all that apply to you    Charlestown    Speers Point    Swansea    West Wallsend    All centres

In the event of a pool closure, I would like to be notified by text message.

Corporate fitness details (if applicable):

Partner Club Name \_\_\_\_\_ Corporate Club ID no. \_\_\_\_\_

### Learn to Swim program

Beginner level  
(under 5 years)  
Beginner level  
(over 5 years)  
Needs  
assessment

### Squad program

Needs  
assessment

### Fitness program class

Aqua Fit  
Swim Fit  
Swim Fit Junior

#### Category

Adult  
Pensioner/  
Concession  
Corporate member

#### Quantity

10 visit pass  
20 visit pass

### Multi-visit entry pass

#### Category

Adult  
Pensioner/  
Concession  
Family - 10 visit  
pass available

#### Quantity

10 visit pass  
20 visit pass  
50 visit pass  
70 visit pass

### Membership 1 month entry pass

#### Category

Adult - 1 month  
Pensioner/  
Concession -  
1 month  
Family - 1 month

## Primary applicant's details (adult)

Full name \_\_\_\_\_ Date of birth \_\_\_\_\_

Full address \_\_\_\_\_ Mobile \_\_\_\_\_

\_\_\_\_\_ Home phone \_\_\_\_\_

Email \_\_\_\_\_ Work phone \_\_\_\_\_

As applicable to application/pass type

OFFICE USE ONLY

Child's name / family names	Date of birth	Relationship to primary applicant e.g. spouse	Assessed level	Requested day/time
Person 1				
Person 2				
Person 3				
Person 4				
Person 5				
Person 6				

## Conditions *As applicable to the type of application*

### All passes

General entry conditions of the Swim Centres applies to all patrons.

Passes/cards remain the property of Lake Macquarie City Council (LMCC) and it's Swim Centres. Passes/cards will be withheld from un-financial passholders. LMCC and it's Swim Centres, reserves the right to refuse or cancel any program and entry passes/cards of any person in its absolute discretion. All passes/cards can only be used by the registered person/s to the pass/card for the paid program or entry type. Passes/cards are not transferable. A fee is applicable for lost/replacement passes/cards. All monthly memberships, multi-visit entry passes and fitness program multi-visit entries are non-refundable.

### Learn to Swim program

Bookings are required. Class lessons must be booked and paid upfront for a full term. Terms are based on school terms which may vary in duration. Swim Centre Team Leaders have discretion to offer shorter term block payments in certain circumstances e.g. financial hardship. The fees for two or more lessons per week applies to the same person enrolled in the program. Deposits are payable at Swim Centre request to secure learn to swim bookings. Minimum payment is the price of two lessons (calculated on one lesson per week pricing). Cancellations - no refund for cancellations for failure to attend. No make-up lesson for cancellations less than four (4) hours notice. **Cancellations greater than four (4) hours notice may receive a make-up lesson if a vacancy exists within the same term.** Make-up lesson or credit will be provided for lessons cancelled by the centre due to unforeseen circumstances e.g. weather conditions. Program spectators (parents/guardians/siblings) who are spectating only are free. Active Kids Vouchers must be used in the first two weeks of booking a full term of Learn to swim (see Active Kids section below).

### Squad program

Bookings are required. Squad sessions are to be paid upfront in monthly blocks based on the number of sessions booked per week, per the applicable rate, and the number of weeks/session in the calendar month. The multiple sessions per week rates apply to the same person enrolled in the program. Cancellations - no refund for cancellations or failure to attend. Cancellations that provide notice to the Centre before the end of the squad session that the squad member is booked into, may receive a make-up session if a vacancy exists within the same calendar month only. Make-ups must be used in the same calendar month as awarded and they cannot be accumulated for use in following months. **Each month unused make-up sessions will be erased.** A make-up session or credit will be provided for sessions cancelled by the centre due to unforeseen circumstances e.g. weather conditions. Program spectators (parents/guardians/siblings) who are spectating only are free. Active Kids Vouchers can only be used when booking at least two months of Squad (see Active Kids section below).

### Fitness programs

Fitness programs include entry for a recreational swim before and/or after the fitness class for the program participant only. Fitness programs may be paid per visit or in quantities of 10 or 20. **Each quantity purchased is valid for 12 months from the date of purchase.** The Pensioner/Concession fitness rate applies to children aged 5 to 17 years, and concession cardholders of: Seniors Card, Health Care, Commonwealth Seniors Health Care, Pensioners, Tertiary Institution Student Cards and unemployed persons. Fitness passes are not transferable and can only be used by the registered pass/card holder.

### Multi-visit entry passes

Multi-visit entry passes may be purchased and used at any LMCC operated Swim Centre: Charlestown, Swansea, Speers Point, West Wallsend. These passes may be also be used at the Contractor operated Swim Centres: Toronto and Morisset. **Multi-visit entry passes are valid for 12 months from date of purchase.** Multi-visit entry passes are for general entry only and do not include programs. Multi-visit entry passes are not transferable. Multi-visit entry passes are valid for use by the person/s registered to the pass/card when purchased. For example, adult partners may share an Adult card, children of the same family may share a Concession card. One (1) visit per person is deducted from the pass/card for each person entering the Swim Centre. The Family category is valid for use by the family members registered to the pass/card when purchased. Family entitles two (2) adults/partners and their dependent children under 18 years. Each occasion the pass/card is used equals one family visit deducted from the card. Pensioner/Concession - applies to children aged 5 to 17 years, Concession cardholders of: Seniors Card, Health Care, Commonwealth Seniors Health Care, Teritary Institution Student Cards and unemployed persons, Pensioner Concession cardholders including; age pension, disability support, sole parents, and their dependents under the age of 18. NSW Companion Card allows both the card holder and their carer entry for a single applicable fee.

### Membership entry passes

Memberships are available for purchase and use at LMCC operated Swim Centres: Charlestown, Swansea, Speers Point and West Wallsend. Memberships may be accepted at the Contractor operated Swim Centres: Toronto and Morisset; centre manager's discretion applies. Memberships entitle the registered individual membership cardholder to unlimited general entry for one (1) month, commencing on the date of purchase and expiring on the same date of the next month. The membership pass/card cannot be used or shared by any other person/s. Pensioner/Concession - applies to children aged 5 to 17 years, Concession cardholders of: Seniors Card, Health Care, Commonwealth Seniors Health Care, Teritary Institution Student Cards and unemployed persons, Pensioner Concession cardholders including; age pension, disability support, sole parents, and their dependents under the age of 18. NSW Companion Card allows both the card holder and their carer entry for a single applicable fee. The Family membership category entitles the registered family members of the membership to unlimited general entry for one (1) month, commencing on the date of purchase and expiring on the same date of the next month. Family means two (2) adults (parents/partners) and their dependent children under age 18. The membership pass/card cannot be used or shared by any other person/s not registered to the pass/card. Memberships are not transferable. Memberships are for general entry only and do not include programs. Memberships can be renewed monthly for the applicable fee.

### Active Kids voucher

Active Kids vouchers will be accepted for Learn to Swim and Squad at Swansea, Charlestown, Speers Point and West Wallsend Swim Centres. Vouchers can not be used in conjunction with any other offers such as Corporate Fitness membership. Active Kids vouchers are for single use only. **Credits will not be given for the unused balance of the voucher.** Vouchers can only be accepted within the first two weeks of a Learn to Swim term with lessons running for a period of eight weeks or more. Vouchers can only be accepted at the start of the month for Squad when paying fees upfront for two months. When using an Active Kids voucher the balance of outstanding fees must be paid prior to the commencement of the program. Limit of one voucher per term or eight week Squad booking. **Refunds will not be issued to customers using an Active Kids voucher.** If a student has redeemed a voucher as part payment and needs to cancel their booking, the voucher portion is not refundable; a credit is applied for use in the subsequent term. Lake Mac Swim Centre's normal fees and charges apply i.e. No make-up lessons for cancellations with less than four-hour notice, however we will provide a make-up lesson or credit if the centre cancels lessons due to unforeseen circumstances e.g. weather conditions.

### Consent

I have permission to supply the details of all persons I have listed on this form in respect to this application on their behalf. I will advise the Swim Centre if any details I have provided on this form change during the period of the pass/card term. I understand that the Swim Centre or Lake Macquarie City Council may need to contact me using any of the contact details I have provided in respect to this application or the use of the pass/card. I understand that the information I have provided will be treated in accordance with Lake Macquarie City Council's Privacy Management Plan policy, available at lakemac.com.au. I agree to the applicable Conditions of this application and the pass/card type on behalf of all persons detailed on this form and registered to the pass/card type.

---

Primary applicant  
Signature

---

Date